

- LeducTransit.ca

Leduc Assisted Transportation Services

January 2018

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- Remember to be patient with the person in booking. Speak slowly and clearly.
- Know the date and time you need a ride on.
- Know the address of where you need to go.
- Will anyone accompany you on your ride?
- What time do you want to return home or go to a different location?
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- If you need a pick up or drop off at a certain entrance such as the 'pool door' at the LRC, say that so the driver will be given that important information.
- Does the building/business have a name such as McDonald's, Salem Mews, etc.?
- If you don't know the name of the residence or business, what type of business is it? (e.g. dentist, hair dresser, etc.)

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2018 Statutory, Provincial and Civic Holidays that the City of Leduc is closed on:

February 19th – Family Day
March 30th - Good Friday
April 2nd – Easter Monday
May 21st – Victoria Day
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September 3 – Labour Day
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December 26th Boxing Day

Laugh a little this winter!

- Q. What do you get when you cross a snowman with a vampire? A. Frostbite!
- Q. Where does a polar bear keep his money? A. In a snowbank!
- Q. What's a snowman's favorite breakfast? A. Frosted Flakes!
- Q. Why don't mountains get cold in the winter? A. They wear snowcaps.



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Leduc Transit, which provides service in the City of Leduc, Leduc County and to Edmonton as well as, LATS which provides services in Leduc, strive to reach goals such as;

- Providing services that deliver an exceptional passenger experience
- 2. Opportunities for inclusive travel
- 3. Minimizing travel times between destinations
- 4. Increasing ridership
- 5. Increasing sponsorship

Part of accomplishing goals like this, is by bringing imagination and creativity to every step of planning along the way. Why are these goals so important? Transportation services are what keeps cities moving by providing an efficient means for us to get from one point to another. Transportation keeps us connected to each other and to various events.

Transit provides many benefits to communities such as ours by reducing infrastructure costs; decreasing the land, construction, and maintenance costs for expanded roadways and parking facilities, as well as by reducing traffic control and enforcement costs. Transit reduces the carbon footprint on our everchanging climate by reducing the amount of vehicles on the road which cuts down on pollution and energy consumption. Transit makes our communities more livable by providing us with access to community-based employment, healthcare, education, and lifestyle opportunities. Transit also improves accessibility and mobility for those for those who otherwise may not be able to get out and about.



WHERE:

- Civic Centre
- Kinsmen Outdoor Arena
- William F. Lede Park

Celebrate all things winter at the third annual Frostival. From Feb. 2-4, take part in a variety of **free**, family-friendly activities happening throughout the city.

Join us, Feb. 3 from 11:00 a.m. to 3:00 p.m. at the Civic Centre – #1 Alexandra Park. There will be horse-drawn sleigh rides, skating, an art show and demonstration, a petting zoo and face painting.

Also on Feb. 3, you can join us for **Frostival Frolic** which is a 3 or 5 km fun walk/run

• WHEN: 8:30 a.m.

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Registration: https://frostival
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- 5:00 p.m. First game
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Winter Words:

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Winter Words:

Ι	W	Μ	А
N	0	Ι	Ν
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- Remember to be patient with the person in booking. Speak slowly and clearly.
- Know the date and time you need a ride on.
- Know the address of where you need to go.
- Will anyone accompany you on your ride?
- What time do you want to return home or go to a different location?
- For medical appointments, ask to arrive 15 minutes before the appointment time.
- If you need a pick up or drop off at a certain entrance such as the 'pool door' at the LRC, say that so the driver will be given that important information.
- Does the building/business have a name such as McDonald's, Salem Mews, etc.?
- If you don't know the name of the residence or business, what type of business is it? (e.g. dentist, hair dresser, etc.)

Keep Us Informed

It is important to keep LATS staff up-to-date with your current address and phone numbers. If you are moving, call (780) 980-8444 to provide your updated information. We will send the information into Edmonton DATS for you. Please also let us know if your emergency contact information has changed. LATS needs your most current contact information so that drivers, dispatchers and booking agents can best coordinate your rides and communicate with you and your emergency contacts if necessary.



For Monday trips – Call Friday, Saturday (any time), or Sunday (before noon)

For Tuesday trips – Call Saturday, Sunday (any time), or Monday (before noon)

For Wednesday trips – Call Sunday, Monday (any time), or Tuesday (before noon)

For Thursday trips – Call Monday, Tuesday (any time), or Wednesday (before noon)

For Friday trips – Call Tuesday, Wednesday (any time), or Thursday (before noon)

For Saturday trips – Call Wednesday, Thursday (any time), or Friday (before noon)

For Sunday trips – Call Thursday, Friday (any time), or Saturday (before noon)

To book a ride, call DATS Customer Care at 780-986-5000 or 780-496-4567 and select option 2.

To cancel a ride, call DATS Customer Care at 780-986-5000 or 780-496-4567 and select option 1.







2018 Statutory, Provincial and Civic Holidays that the City of Leduc is closed on:

February 19th – Family Day
March 30th - Good Friday
April 2nd – Easter Monday
May 21st – Victoria Day
July 1st – Canada Day
August 6th – Civic Holiday
September 3 – Labour Day
October 8th – Thanksgiving
November 11th – Remembrance Day
December 25th – Christmas Day
December 26th Boxing Day

Laugh a little this winter!

- Q. What do you get when you cross a snowman with a vampire? A. Frostbite!
- Q. Where does a polar bear keep his money? A. In a snowbank!
- Q. What's a snowman's favorite breakfast? A. Frosted Flakes!
- Q. Why don't mountains get cold in the winter? A. They wear snowcaps.



Every day, travelling as a passenger by bus, is a necessary form of transportation for many individuals. To ensure that those transportation needs are being meet, transit properties have to be innovative and constantly plan for the future. Transit properties have tremendous potential and can make communities stronger and more sustainable. In order for this to happen, properties need to plan and invest in their future. Leduc Transit does this by ensuring that routes are planned efficiently so that they best serve all passengers, both conventional and assisted. We are always looking to the future so that we can do our best to meet the challenges that include things like aging populations, technology, climate changes, energy and economics.

Currently, Leduc Transit's fleet has nine buses that are low-floor accessible making it easier for patrons using mobility devices. These buses have the ability to "kneel" and align with the street curbs, giving access to people who use wheelchairs and scooters or to those who are pushing a child in a stroller. In addition, Leduc Assisted Transportation (LATS), has vehicles equipped with lifts, which serve both seniors and people with disabilities. A high percentage of seniors also experience some type of disability or mobility issues, and therefore, with Canada's aging population, such services are fundamental for passengers.

Leduc Transit, which provides service in the City of Leduc, Leduc County and to Edmonton as well as, LATS which provides services in Leduc, strive to reach goals such as;

- Providing services that deliver an exceptional passenger experience
- 2. Opportunities for inclusive travel
- 3. Minimizing travel times between destinations
- 4. Increasing ridership
- 5. Increasing sponsorship

Part of accomplishing goals like this, is by bringing imagination and creativity to every step of planning along the way. Why are these goals so important? Transportation services are what keeps cities moving by providing an efficient means for us to get from one point to another. Transportation keeps us connected to each other and to various events.

Transit provides many benefits to communities such as ours by reducing infrastructure costs; decreasing the land, construction, and maintenance costs for expanded roadways and parking facilities, as well as by reducing traffic control and enforcement costs. Transit reduces the carbon footprint on our everchanging climate by reducing the amount of vehicles on the road which cuts down on pollution and energy consumption. Transit makes our communities more livable by providing us with access to community-based employment, healthcare, education, and lifestyle opportunities. Transit also improves accessibility and mobility for those for those who otherwise may not be able to get out and about.



WHERE:

- Civic Centre
- Kinsmen Outdoor Arena
- William F. Lede Park

Celebrate all things winter at the third annual Frostival. From Feb. 2-4, take part in a variety of **free**, family-friendly activities happening throughout the city.

Join us, Feb. 3 from 11:00 a.m. to 3:00 p.m. at the Civic Centre – #1 Alexandra Park. There will be horse-drawn sleigh rides, skating, an art show and demonstration, a petting zoo and face painting.

Also on Feb. 3, you can join us for **Frostival Frolic** which is a 3 or 5 km fun walk/run

• WHEN: 8:30 a.m.

COST: Free

Registration: https://frostival
 frolic2018.eventbrite.ca/

On Feb. 3 and 4, there is a **Sno-Pitch Tournament** at William F. Lede Park.

Spectators are welcome at Slo-Pitch National's (SPN) annual Valentine's Sno-Pitch tournament in William F. Lede Park. If you're interested in registering a team, contact SPN at 780-999-6245.

On Feb. 2 -4, Bundle up and head out to the Kinsmen outdoor rink to cheer on Leduc Minor Hockey at the Frozen Four outdoor tournament. Kinsmen Outdoor Rink, Feb. 2-4

Feb. 2

- 5:00 p.m. First game
- 6:30 p.m. Opening ceremonies

Feb. 3

- 9:30 a.m. First game
- 1:00 p.m. Novice exhibition game
- 4:45 p.m. Last game

Feb. 4

- 9:30 a.m. Finals
- 11:15 a.m. Finals

Winter Words:

Ι	W	Μ	А
N	0	Ι	Ν
S	Т	Т	Е
K	Ι	Е	R







LeducTransit.ca

Leduc Assisted Transportation Services

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