

LATS NEWS

Leduc Assisted Transportation Services



LeducTransit.ca

Winter 2016

LATS Holiday Hours

December 24th - 9 a.m. to 3 p.m.

December 25th to 27th - Closed

December 28th to 30th - Open

December 31st - 9 a.m. to 3 p.m.

January 1st and 2nd - Closed



Ruel Farms Christmas Lights

If you have never been to see the biggest and most beautiful Christmas light display in Leduc County, you are missing out! Each year, Doug and Yvonne Ruel turn their five acres of land into a winter wonderland and we would like to take you to see it!

We will be providing a 'free' shuttle' bus from the Leduc Recreation Centre and the Alexandra Arena Park and Ride

locations from 4:40 p.m. until closing on the following dates:

- December 3rd and 4th
- December 10th and 11th
- December 17th and 18th

Please bring a donation to the Leduc and District Food Bank and/or a cash donation.

Leduc Transit's 2nd Annual Stuff - A - Bus Campaign

Please help support the Leduc and District Food Bank by visiting us at the Leduc Co-op grocery store on December 1st, 2nd and 3rd. Your generosity and support are greatly appreciated and help us fill a bus for a great cause. Thank you!



Join the City of Leduc!



Come and watch the annual Holiday Parade on Friday, November 25th at 7:00 p.m. The parade will run along

Main Street (50th Avenue).

Dress warm, stay safe and have fun. See you there!

For more information call the City at 780-980-7177 or email info@leduc.ca.

The CP Holiday Train rolls through Leduc on Wednesday, December 7th.

With a donation to the Leduc and District Food Bank, you can ride Leduc Transit's complimentary shuttle to the event. The shuttle will pick passengers up from the Park and Ride location at the Leduc Recreation Centre and at the MacLab sign at the Leduc High School, beginning at 6:30 p.m.



Booking a Trip on LATS

Recently, Edmonton DATS changed some of their booking procedures which resulted in you having to call back to confirm your reservation. The reason for this procedure was to allow the scheduling department staff at DATS time to manually schedule your trip instead of allowing the scheduling software to automatically place the trip on a run. By manually scheduling trips, DATS was able to ensure your trip was placed where it best fit on our runs.

Many of you called in with concerns about having to call back to confirm that the trip time you requested was available. We heard your concerns and have asked DATS to discontinue this practice for our clients. From now on, when you call in to book a trip time, you will not have to call back to confirm whether or not your time could be accommodated.

We apologize for any inconvenience this may have caused you and look forward to providing you with service in the future.

Some days you just have to create your own sunshine!



Gifts - Your smile is enough!

Employees of the City of Leduc are not to accept gifts or favors while performing their civic duties. If you would like to say thank you or have one of the LATS staff members recognized for their work, please call into the City of Leduc with your commendation by calling 780-980-7177.



LATS Shuttle Changes

Effective January 30, 2017, the LATS Shuttle will begin making stops at the Leduc Hospital on a trial basis. These stops will happen on each run directly after the Civic Centre/Library stop.

We are hoping that this stop gets used regularly by our clients so that we can add it as a permanent stop on our schedule.

Updated schedules for the LATS Shuttle will be available in December so please watch for them. Schedules will also be available onboard our buses, online, at the LRC and the Civic Centre in December.

Wheelchair Safety

Due to securement and safety concerns, clients who use transport wheelchairs will have to transfer to a seat onboard the LATS buses. Transport wheelchairs have four small wheels instead of two small and two large wheels. They are a lightweight mobility chair and are meant to be pushed by a caregiver. (Please see example in photo below.)

If you are purchasing a new wheelchair or have any questions or concerns about your wheelchair, please contact LATS by calling the City of Leduc at 780-980-7177.



Congratulations to our Artists in Motion...

We had many residents of Leduc participate in our 2nd annual bus pass artwork competition. This year, the entries we received were outstanding. Thank you to everyone who participated and to those who helped! We will be featuring our artists and bus pass designs in the Leduc Representative in the coming weeks.

LEDUC TRANSIT



We have had some calls asking if our LATS buses go to Edmonton and we are sorry to have to say that "No, they do not". However, Leduc Transit's conventional buses are low floor accessible which means the buses actually kneel and then their ramps deploy, making accessibility very user friendly. All Leduc Transit buses can accommodate your wheelchair or scooters so please feel free to 'come aboard' and leave the driving to us!

Route 1 travels to Edmonton during the early hours of the morning and late hours of the afternoon, Monday to Friday. We would like to encourage our para-transit passengers to give them a try. Route maps and fare products for all four routes are available at the Civic Centre, the Leduc Recreation Centre, the Leduc County Office and of course on the web at www.leductransit.ca. We are more than happy to help you understand how the routes work at any time. Please note: tickets and passes used on LATS buses

cannot be used on Leduc Transit's conventional service. You can pay a cash fare when getting on the bus of \$5 per ride if going to Edmonton and \$2 per ride if riding around Leduc.

If required, operators will provide assistance to people to secure wheelchairs or scooters as they must be secured before the bus moves. For more information, contact the Civic Centre at 780-980-7177 and ask for Leduc Transit.

Please remember that there is **No Eating or Drinking on the Bus**



Food and beverages are not allowed to be consumed while riding on our buses. We understand that there are days when you may be running late and may have missed your breakfast; however, we ask that this rule is followed for safety reasons.

Many of our clients have food allergies and we want to protect them and their health while on board.

Thank you for your cooperation.

