LATS NEWS Leduc Assisted Transportation Services

LeducTransit.ca

Are you going on a respite leave?

Please remember to call into Edmonton DATS with the dates that you will be staying with another caregiver at 780-986-5000. DATS will also confirm the caregiver's name and phone number with you at that time.

Are you going on a summer vacation?

If you are planning to be away for an extended period this summer, please remember to call into DATS at 780-986-5000 and ask them to suspend your subscription until you get back. DATS will ask you when you would like your subscriptions to resume so that they are there for you upon your return.

LATS will not be operating on:

- Victoria Day, Monday, May 21, 2018 and
 - Canada Day, Sunday, July 1, 2018



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For Monday trips – Call Friday, Saturday (any time), or Sunday (before noon). For Tuesday trips – Call Saturday, Sunday (any time), or Monday (before noon). For Wednesday trips – Call Sunday, Monday (any time), or Tuesday (before noon).

For Thursday trips – Call Monday, Tuesday (any time), or Wednesday (before noon).

For Friday trips – Call Tuesday, Wednesday (any time), or Thursday (before noon).

For Saturday trips – Call Wednesday, Thursday (any time), or Friday (before noon).

For Sunday trips – Call Thursday, Friday (any time), or Saturday (before noon).

To book a ride, call DATS Customer Care at 780-986-5000 or 780-496-4567 and select option 2.

To cancel a ride, call DATS Customer Care at 780-986-5000 or 780-496-4567 and select option 1.









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Events in and Around Leduc

Clean Air Day will be celebrated nationally on June 6th during Environment Week, which runs from June 3rd to 9th. Clean Air Day is a chance to find out more about pollution and how we can make the air cleaner for everyone.

One way we can cut down on our carbon footprint is to encourage more individuals to ride the bus. It just makes sense to travel together, reduce emissions and help to do our part for the environment. To support this day, Leduc Transit and LATS will be offering free transit for the day, to encourage individuals to jump on board and do their part!

Join in the fun at the Leduc Recreation Centre on Saturday, May 26th from 11:00 a.m. to 4:00 p.m.



There will be a Ranch Rodeo, Petting Zoo, Dunk Tanks, Lawn Tractor Racing and more!

For more information on the Black Gold Rodeo and events, follow this link: <u>http://www.blackgoldrodeo.com/sched</u> <u>ule</u>



From Saturday, June 3rd to Saturday, June 9th, you can participate in the Leduc Spring bird count. The data collected from these counts assists in identifying local birds, understanding their trends and compiling data for the national bird count.

- 1. Call the Eco-smart Hotline for a tally sheet or download it at <u>https://www.leduc.ca/</u>
- Watch for birds for at least 30 minutes - or all week long anywhere in the Leduc, Beaumont or Kavanagh region.
- 3. Return your completed tally sheet no later than Saturday, June 17 by email to <u>https://www.leduc.ca/spring-birdcount-2018</u>

Learn more about the species that are most commonly sighted in our annual Leduc Spring Bird Count by viewing our Leduc Spring Bird Guide available at leduc.ca.

All participants returning completed tally sheets will be entered into a random prize draw for a bird feeder and bird seed.

Farmer's Market

Let us take you to the farmer's market and sponsor your trip one way! The market runs Thursday's from May 17th to October 4th and Saturday's from June 30th to October 6th. The hours are from 10:00 a.m. to 1:30 p.m. The market is located on the west side of the Leduc Recreation Centre parking lot.

Older Adult Support

The City of Leduc's Older Adult Services Program is designed to provide information on services and programs offered for older adults and for families caring for older adults.

Information is provided in the following areas:

- Senior's Outreach
- Alzheimer Support
- Day Programs
- Homemaking Services
- Adult Diabetes Support
- Meals on Wheels

For more information, contact Lucrecia Mendoza, Older Adult Services Coordinator for the City of Leduc at 780-980-7115.

Thank you to our sponsors! LATS appreciates your generosity and continued support.

Leduc Co-op, Safeway, City Centre Mall, No Frills, the Medicine Shop, Second Glance, True Touch Massage Therapy and Fitness and the Farmer's Market

Thank You!

Travel Training for LATS Clients

LATS offers travel training on an individual basis and in small group settings.



Any individual or organization that would like to learn to ride with us or would simply like a refresher, is welcome to request training by calling Maureen at 780-980-8445. This service is free and includes the following:

- how to read maps and schedules for the Shuttle service,
- how and where to purchase fare products,
- how the bus lift works,
- what the inside of the bus looks like,
- how to plan your trip(s),
- what will the Operator will assist with,
- what the procedures are in the event of an emergency,
- what type of carry-on is allowed
- how to pre-book or cancel your trip(s,
- plus much, much more!!



Seniors' Week June 3 to 9

We are so honoured that

some of our clients just happen to be seniors. We know that you make a difference in our community every day and that you touch many lives and hearts with your warm smiles along the way. Thank you for being you!

LATS is proud to provide service to each one of you! •

Leduc Transit and the Premium Collection Outlet Mall

Did you know that Leduc Transit has a new route? The new route is called Route 10. It travels between the Alexandra Arena and the new outlet mall seven days a week. The bus runs hourly with the first bus leaving the arena at 8:50 a.m. and the last one returning to the arena at 10:06 p.m. Monday to Saturday. On Sunday's and statutory holidays, the first bus leaves the arena at 9:50 a.m. and the last one returns to the arena at 7:06 p.m.

LATS clients are welcome to book a ride from home to the arena and then from the arena back home so that they can meet Route 10 to go to the mall.

Leduc Transit will accept LATS monthly passes. If you are not a pass holder, the fare is \$2 each way. Please note: LATS clients will still have to pay the fare for the ride they book with LATS to get them to the arena to meet Route 10 and from the arena to go back home.

All of the buses that operate in Leduc Transit's fleet are low-floor accessible buses. This means that they are designed to make boarding and alighting easy for individuals with any type of mobility issues. The drivers will assist you should you need help with the securement of your mobility device and then you can sit back, relax and leave the driving to us.

Busy Times of the Day

LATS is experiencing some very busy periods during the day and we are looking at ways to improve our service for you. Please remember that door-to-door service takes extra time and that we often travel from one side of the city and then back again, picking up and dropping off clients.

When you are booking your ride, try a few of these tips to help you get the times you want. Have all of the information you will need to schedule your ride ready such as:

- book in advance instead of the day of our trip,
- book online at: https://datsibook.gov.edmonton.ab.ca
- the date you need to travel on,
- the exact address,
- the name of the business or building you are traveling to
- the time you need to be at your destination,
- the time you would like to be picked up at and
- and please remember to be flexible.

Our staff both in the office and on the road, work very hard to ensure that you are getting the times you want and that you get to your destination on time.

If you have any questions or concerns, please call Maureen Hobden, Supervisor of Accessible Transportation and she will assist you however she can. 780-980-8445.



Please limit your shopping bags!

Your items must be safely stowed under the seat in front of you. This means 2-3 bags maximum on the bus. No bags are to be left

hanging on a scooter or wheelchair in transit.