

July August 2023

# COMMUNITY CONNECTOR

Bringing news from Leduc Assisted Transportation Services  
to Seniors and LATS clients

## Client updates

Over the next month, we will be contacting clients and/or caregivers to update the client information we have on file for registered users. This is a process we do annually so that we have the most current information.

We will be checking the following:

- If you still use/need the LATS service
- If your address and phone number(s) are current
- If the emergency contact information is still current
- If there are any changes to the mobility equipment you use
- If there are any changes to your health that we should be aware of
- If you require door-to-door, driver assistance.

## Client waivers

Ambulatory Assistance Services are provided at no extra cost to Leduc Assisted Transportation Services (LATS) registrants. We understand that not all our clients want or need driver assistance. If you do not want or need a driver to meet you at your door and assist you with boarding and disembarking, or to assist you to the first set of accessible doors at your end

destination, we will be sending a waiver out for you to sign and return to the City of Leduc, which we will keep on your file.

If you have any questions about the waiver, please call the LATS office at 780-980-8448 and we would be happy to assist you.



## LATS will be closed on the following dates:

- Monday, July 3 –in lieu of Canada Day
- Monday, August 7 – Heritage Day
- Monday, September 4 – Labour Day

**All subscriptions will be cancelled for the above days and will resume as normal on the following day.**



**Effective immediately, LATS will not operate on Monday evenings after 6:00 p.m. Monday evenings are experiencing low ridership, so we are using these hours and resources elsewhere to provide service where needed.**

**Monday evening service will resume in the middle of October.**

## When to book a trip

DATS Client Service Centre is open Monday to Friday from 7:30 a.m. to 5:00 p.m. and from 7:30 a.m. to 12:00 p.m. on Saturday and Sunday. They can be reached at 780-986-5000, 'option 2'.

**For Monday trips** – Call Friday or Saturday (any time), or Sunday (before noon)

**For Tuesday trips** – Call Saturday or Sunday (any time), or Monday (before noon)

**For Wednesday trips** – Call Sunday or Monday (any time), or Tuesday (before noon)

**For Thursday trips** – Call Monday or Tuesday (any time), or Wednesday (before noon)

**For Friday trips** – Call Tuesday or Wednesday (any time), or Thursday (before noon)

**For Saturday trips** – Call Wednesday or Thursday (any time), or Friday (before noon)

**For Sunday trips** – Call Thursday or Friday (any time), or Saturday (before noon)

DATS menu options are as follows:

- **Press 1** to cancel a trip or to check on a late ride.
- **Press 2** to book or change a trip.
- **Press 3** to register for DATS.
- **Press 4** to submit a commendation, concern, or any other inquiry.
- **Press 5** for IVR self-serve options.
- **Press 6** for subscription requests.

## What can I bring on the bus?

Your personal space on the bus is under the seat in front of your feet. Please remember that what you bring on the bus needs to fit in that space. For shopping bags, two cloth reusable shopping bags are your limit. Whatever you can fit in those bags without them overflowing, is what is allowed onboard. If you are purchasing water and kitty litter, please remember that counts as an equivalent to your two bags.

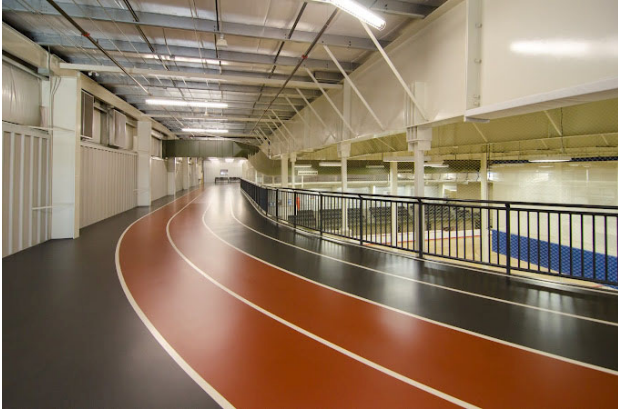


Due to safety reasons, we do not allow items that cannot be secured. We do not have luggage racks like some buses do, which also limits us on what we can allow onboard. We appreciate your cooperation.

We ask that you please be respectful of these rules. Putting our drivers on the spot when you are standing at the door of the bus with more than is allowed, is not fair to them and will not be tolerated.

Thank you for your understanding.

## Growing Young. Celebrating Life.



There is a membership suited for everyone at the Leduc Recreation Centre! Please visit Guest Services at the Leduc Recreation Centre to register for your membership today.

### Senior Active Afternoons

Are you aged 60+?

- You qualify for FREE access Monday - Friday from Noon to 4 p.m.

Are you aged 75+?

- You qualify for FREE access all day, any day.

**Drop-in opportunities – have fun while you get active!**

### July 1 – August 31

- **Lawn Bowling** - Thursdays from 1 p.m. – 3 p.m.
- Pickleball - Mondays, Tuesdays, Wednesdays, Fridays from 8 a.m. – 2:30 p.m.

### July 2 – August 25

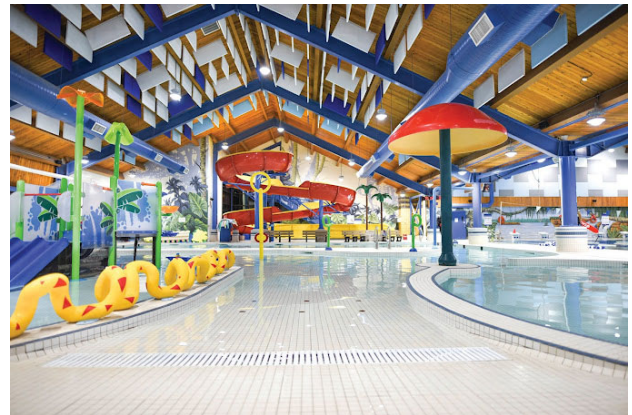
- **Seniors AquaFit** – Tuesdays and Thursdays from 8 a.m. – 8:45 a.m.

### July 3 – September 1

- **Barre for Boomers** – Tuesdays from 10 a.m. – 10:45 a.m.
- **Healing Yoga** - Thursdays from 10 a.m. – 10:45 a.m.

Don't forget to pre-book your spot through the Live Leduc Mobile App or by calling Guest Services 780-980-7120.

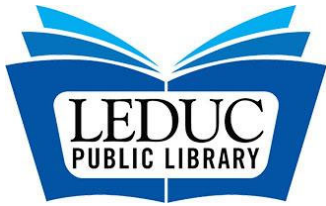
For the latest activity schedule, please visit <https://live.leduc.ca/>



### Summer Safety Tips

- Wear sunscreen with a minimum of sun protection factor (SPF) 30
- Stay hydrated – drink plenty of water
- Wear a hat when you go outdoors
- Stay indoors, during periods of extreme heat
- Remember to protect your eyes – wear some cool shades
- Understand how your prescriptions act in the sun and heat
- Wear light weight and light-coloured clothing
- Know the local weather forecast
- Have your emergency contact information so you know who to call in case of an emergency





## Teen and Adult Bingo Challenge

Jump into the summer with Leduc Public Library's Teen & Adult BINGO Challenge. A new and fresh BINGO sheet will be made available for both July and August, keeping your summer rolling with lots of fun activities and, of course, reading! Whether you listen to books, read newspapers, like graphic novels, comics, non-fiction, or fiction, we've got you covered! Don't forget about the weekly prizes and a grand prize for both age groups!

Register now for the Teen & Adult BINGO Challenge at the library or online at [www.leduclibrary.ca](http://www.leduclibrary.ca).

BINGO sheets will be available starting Monday June 26 and the game officially begins Monday July 3.

## Outreach Services

Outreach Services is a convenient service that supplies books, large print books, audio books, Daisy books, DVDs, and other library materials to people who are unable to use the library due to temporary or long-term physical and medical disabilities. Library staff or volunteers will deliver books to your home and pick them up once a month.

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Do you love to read but are no longer able to commute to the library? We can now bring library items to you! Audio Books, Daisy Books, Large Print, DVD's, etc.

Please call 780-986-2637 or **email** Kristi at [kwollman@leduclibrary.ca](mailto:kwollman@leduclibrary.ca) for more information.

## ♥ A Recipe for Happiness ♥

- 1 Bag of Smiles
- 2 lbs of Positivity
- 1 Cup of Good Humor
- 1 Cup of Sharing
- 1 Cup of Kindness
- 1 Lifetime of Love
- 3 Cups of Forgiveness
- 4 Dashes of Empathy
- 1 Tablespoon of Goodwill
- 1 Heaping Teaspoon of Humbleness

*Gently toss together and sprinkle here and there. Serve it with gratitude to everyone you meet!*

## LATS Travel Training

If you are a new client and would like to learn how to use our service, we are happy to make that happen for you. We offer one-on-one travel training sessions, where we bring a bus to your door and teach you everything there is to know about how to ride with us. There is no charge for the training session and each one takes around 45 minutes.

For more information call Maureen at 780-980-8445.

We look forward to meeting you.



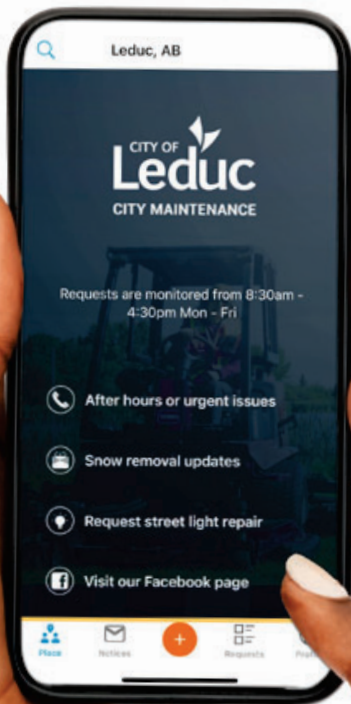


# SeeClickFix

**SeeClickFix** allows residents to report issues such as potholes, broken playground equipment, graffiti, or overgrown grass in public spaces, and have these concerns forwarded directly to the City staff who can fix the problem.



*Available for free download on both Apple and Android.*



## **Did you know?**

*When you register for the SeeClickFix app, it allows our team to follow up with you directly regarding your concerns.*

**[Leduc.ca/SeeClickFix](https://leduc.ca/SeeClickFix)**


**Summer**  **JULY 29**  
 in the **City** **10 AM – 6 PM**


**Foam Cannon & Unicorn Rides in Suntree**  
 Check out the Suntree Greenspace for a fun foam party and pony rides!


**Rodeo (10 AM – 2 PM)**  
 Join the Black Gold Rodeo as they host some rodeo activities at William F. Lede Park


**Family Activities, Swimming & Petting Zoo**  
 Stop by Alexandra Park for a variety of fun family activities!  



**Fun at the LRC**  
 Stop by the Leduc Recreation Centre for field and arena drop-in activities throughout the day!


**Southfork Community BBQ**  
 Join the Southfork Community Connections and local Service Group for a community BBQ.


**Boat Club Activities**  
 Drop by Telford Lake and take in some of the fun Leduc Boat Club activities.


**Skate Competition**  
 Stop by the Leduc Skateboard Park to take part in competitions and view demos.


**LEDOC.CA/SUMMER**

## ■ Upcoming Events

### Canada Day Celebrations

- July 1, 2023 Leduc Recreation Centre

### Foam Fest

- July 18, 2023 Melcor Area & Multiway

### Leduc Art Walk

- June 15, 2023 Main Street Leduc

### Summer in the City

- July 29, 2023 Leduc Community Parks

### Fragapalooza

- August 10 -13, 2023 Leduc Recreation Centre

### Wild Rose Invitational Figure Skating Competition

- August 3 - 7, 2023 Leduc Recreation Centre

### SPN National Championships

- August 4 - 7, 2023 William F. Lede Park Diamonds & Elks Diamonds

### Youth Week in Leduc

- August 8 - 12, 2023 Hosted throughout Leduc

### Skateboard Slam

- August 12, 2023 Leduc Skateboard Park

### Mud Girl Run

- August 19 - 20, 2023 Melcor Area & Multiway

### Dylan's Hope Overdose Awareness & Remembrance Event

- August 25, 2023 Civic Centre Atrium

Visit [leduc.ca/events-listing](https://leduc.ca/events-listing) for more information.

